

PSYCHOLOGY FEES SCHEDULE

Effective 1 July 2025

PSYCHOLOGY CONSULTATIONS

Individual Therapy

Practitioner	Standard (50 min)	90 min [#]	120 min [#]	Medicare Rebate**	Gap (50 min)
Consultant Psychologist	\$260	\$390	\$520	\$98.95	\$161.05
Clinical Psychologist	\$285	\$427.50	\$570	\$145.25	\$139.75
Principal Psychologist	\$285	\$427.50	\$570	\$98.95	\$186.05
Clinical Neuropsychologist	\$260	\$390	\$520	\$98.95	\$161.05
Provisional Psychologist	\$140	\$210	\$280	Not eligible	\$140

[#]Extended sessions recommended for: initial consultations, complex presentations, EMDR & trauma work

Concession Rates (Evidence required: Pension/Health Care Card or Valid Student ID)

Practitioner	Standard (50 min)	90 min [#]	120 min [#]	Medicare Rebate**	Gap (50 min)
Consultant Psychologist	\$220	\$330	\$440	\$98.95	\$121.05
Clinical Psychologist	\$240	\$360	\$480	\$145.25	\$94.75
Principal Psychologist	\$240	\$360	\$480	\$98.95	\$141.05

Couples & Family Therapy

Service Type	50 min	90 min	120 min	Description
Couples Therapy (2 people)	\$330	\$495	\$660	Relationship counselling, communication skills, conflict resolution
Family Therapy (3+ people)	\$350	\$525	\$700	Family dynamics, parenting support, behavioural interventions
PREPARE/ENRICH	\$750 (3 sessions)			Pre-marriage assessment and skills program

Note: Couples and Family Therapy services are not eligible for Medicare rebates

Group Therapy Programs[†] (e.g. Anxiety/Depression Group, CBT Skills Group, DBT Workshop)

Program Type	Sessions	Per Session (1h)	Total Fee	Medicare Rebate**	Gap Per Session
Psychologist-Led	10 weeks	\$95	\$950	\$25.25	\$69.75
Clinical Psychologist-Led	10 weeks	\$110	\$1100	\$36.85	\$73.15

[†]Requires min. 4 participants. Initial assessment required prior to group commencement (standard rates). GP referral and Mental Health Care Plan.

Third-Party Funded Services

Provider	Service	Requirements	Rate/Billing
DVA*	Department of Veteran's Affairs	White/Gold card + referral	Bulk billed
Workers Comp [^]	SIRA NSW/WorkSafe/CTP/Comcare	Insurer Pre-approval + referral	Direct bill
EAP	Employee assistance	Employer agreement	Direct bill
NDIS	Therapeutic/Behaviour Supports	NDIS plan with funding	\$232.99/hr
Supervision	Individual or Group Supervision	Provisional registration	\$285/hr
Other Third-Party	e.g. Employer / Solicitor-Referred	Written agreement + referral	\$330/hr

Important Notes:

- **Operating Hours:** Monday-Friday 9am-5pm. **After Hours/Saturday:** Available on request (10% surcharge applies)
- **** Referral Requirements:** GP Referral and Mental Health Care Plan required (max 10 sessions/year, review after 6)
- [^] Pre-approval from insurer/compensator required
- Medicare, private health funds, and third-party payers do not cover cancellation fees
- Cancellations only accepted by phone: 1300 084 200 (9am-5pm weekdays). Fees may apply (see [Terms & Conditions](#))
- All fees GST exempt as health services. Full fees, rebates & cancellation policy available at mindhealth.com.au/fees

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PSYCHOLOGICAL ASSESSMENTS

All assessments include: Clinical interview, standardised testing, scoring, comprehensive report, feedback session. Complex cases may require additional time.

Assessment Type	Age	What's Included	Hours	Fee
Mental Health Screen	12+	Initial diagnostic screening, symptom assessment, risk evaluation	3	\$780
Adaptive Behaviour (ABAS)	6+	Daily living, communication, socialisation, practical life skills		
IQ Assessment (Child or Adult)	6+	Full cognitive profile, processing speed, working memory, learning ability, verbal/perceptual reasoning for children or adults	6	\$1,560
Academic Achievement (WIAT)	4-50	Reading, writing, mathematics, oral language skills assessment		
ADHD Assessment	6+	Comprehensive attention/hyperactivity testing		
Cognitive Suitability to Driving	18+	Processing speed, visual acuity, attention, reaction time		
Executive Functioning	18+	Higher-order cognitive functioning (e.g. reasoning, adaptability)		
Memory Assessment	16+	Detailed memory testing, dementia screening, cognitive decline		
NDIS Functional Capacity	6+	Comprehensive functional assessment for NDIS access		
Personality Assessment (PAI/MMPI)	18+	Personality patterns, psychopathology screening, planning	10	\$2,600
Mental Health Assessment	16+	Full diagnostic evaluation, risk assessment, differential diagnosis, treatment recommendations & planning		
IQ + Academic Achievement	6+	Complete learning assessment combining cognitive abilities and academic skills for educational planning		
ADHD + Adaptive Functioning	6+	ADHD diagnosis plus daily living skills assessment for support planning		
Autism Assessment	2+	Gold standard autism assessment, developmental history, observation	12	\$3,120
Neuropsychological Assessment	16+	Full battery: cognition, memory, attention, executive function, language, visuospatial, motor, daily functioning		
Custom Assessments + Reports	6+	Tailored combinations based on referral questions	TBD	\$330p/h

REPORTS & DOCUMENTATION

Most reports typically require 3+ sessions depending on complexity. Sessions charged separately at standard consultation rates.

Report Type	Purpose	Fee
Brief Letter	Attendance confirmations, progress updates, simple updates	\$165
Standard Clinical Report	Detailed treatment summaries, discharge reports, care team correspondence	\$660
NDIS Plan Review	Functional capacity updates, goal progress, support recommendations	
University/Education	Special consideration, learning plan recommendations, exam adjustments	
Housing/Priority Housing	Social housing applications, priority accommodation support	\$990
Immigration	Health assessments for visa applications, character references	
Centrelink/DSP	Disability Support Pension applications, medical evidence for benefits	
Victim Impact Statement	Trauma assessment, psychological harm documentation for compensation	\$1,560 - \$2,640
Psycho-Legal Reports	Psychological functioning for legal matters e.g. family or criminal court	
Personal Injury/TPD Report	Psychological impact of injury, functional capacity, future care needs	\$330/hr
Court Attendance	Expert witness testimony, cross-examination + travel	
Clinical File Review	Subpoena or legal requirements + photocopying @ 40c per page	

Notes:

- Some organisations (e.g., Legal Aid) have specific processes & budget limits - enquire for details.
- Reports released upon full payment of all fees (sessions + report). Payment plans available for assessment services (conditions apply).

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TERMS & CONDITIONS

These Terms & Conditions govern the provision of psychological services by Mind Health Associates Pty Ltd ABN 37 671 714 766 ("Mind Health", "we", "us") to clients ("you", "your"). By booking or attending appointments, you agree to these terms.

1. APPOINTMENTS & SERVICES

- 1.1 Session Duration:** Standard consultations are 50 minutes. Extended sessions (90-120 minutes) available on request pending practitioner availability.
1.2 Service Delivery: Services provided face-to-face, via telehealth (video), or telephone at practitioner discretion.
1.3 Practitioner Allocation: We reserve the right to allocate or change practitioners based on availability and clinical suitability.

2. FEES & PAYMENT

- 2.1 Current Fees:** Published at mindhealth.com.au/fees and subject to annual review.
2.2 Payment Terms: Initial consultations/assessments: Min. 50% non-refundable deposit required at booking. Balance due at appointment. Reports released only upon full payment. Accepted methods: Credit/debit card, EFTPOS, HICAPS, direct debit, cash (exact amount only)
2.3 Medicare/Insurance: Where eligible, we process claims on-the-spot. You remain responsible for gap payments and any rejected claim.

3. CANCELLATION & RESCHEDULING

- 3.1 Deposit Requirements:** A minimum 50% non-refundable deposit is required to secure all appointments. This deposit is applied to your session fee upon attendance.
3.2 Notice Requirements

Service Type	Required Notice	Late Cancellation	No Show/Short Notice
Standard appointments	48 hours	50% fee (forfeit deposit)	100% fee (forfeit deposit + balance)
Assessments	7 days	50% fee (forfeit deposit)	100% fee (forfeit deposit + balance)
NDIS appointments	7 days	\$116.99	\$223.99
Group programs	7 days	No refund	No refund
Report writing	48 hours	Hours worked	Hours worked

- 3.3 How to Calculate Notice:** The 48-hour period is calculated from your exact appointment time. For example, if your appointment is at 2:00pm on Friday, you must cancel by 2:00pm on Wednesday. Monday appointments require notification by the preceding Friday 5:00pm.
3.4 Acceptable Cancellation Methods: Phone: 1300 084 200 (Monday-Friday, 9:00am-5:00pm). **NOT accepted:** Text messages, emails, after-hours messages.
3.5 Payment of Cancellation Fees: Credit/debit cards on file will be automatically charged. Outstanding fees must be paid before future appointments can be scheduled. Medicare, private health funds, and third-party payers do not cover cancellation fees.
3.6 Emergencies: Genuine emergencies may be considered on a case-by-case basis: Sudden illness requiring medical attention (medical certificate required); Serious accidents (documentation required); Death in immediate family; Natural disasters.
3.7 Repeated Cancellations: Two (2) consecutive cancellations or frequent pattern may result in: Review of commitment to therapy; Service termination to allow access for other clients; Prepayment required for future appointments.
3.8 Pre-paid Sessions: Non-refundable but transferable with appropriate notice.
3.9 Group Programs: Require 7 days' notice. We reserve the right to modify/suspend groups. Clients may request refund or reschedule in such cases.

4. ATTENDANCE & CONDUCT: **4.1 Punctuality:** Arrivals >15 minutes late treated as no-show. Sessions not extended for late arrivals. **4.2 Zero Tolerance Policy:** We maintain a safe environment for all. The following result in immediate termination: Violence, threats, or aggressive behaviour; Harassment of staff or other clients; Discrimination or hate speech; Intoxication or substance impairment during sessions; Property Damage. **4.3 Repeated Non-Attendance:** Two (2) consecutive cancellations/no-shows may result in service termination.

5. CLINICAL POLICIES: **5.1 Consent:** You consent to assessment and treatment as recommended by your practitioner. **5.2 Confidentiality:** Subject to legal requirements including mandatory reporting obligations and court subpoenas. **5.3 Emergency Services:** We are not a crisis service. In emergencies call 000, Lifeline, or phone to nearest hospital. **5.4 Communication:** Practitioners not available outside scheduled appointments. Non-urgent matters addressed at next session.

6. RECORDS & REPORTS: **6.1 Clinical Records:** Maintained per professional standards and privacy legislation. **6.2 Reports:** Completed within agreed timeframes after full payment. Complexity may affect delivery. **6.3 Access:** You may request access to your records subject to professional and legal limitations.

7. PRIVACY & DATA: **7.1 Collection:** We collect personal and health information necessary for service provision.; **7.2 Use:** Information used only for treatment, administration, and legal requirements. **7.3 Security:** Records stored securely with restricted access. **7.4 Full Policy:** mindhealth.com.au/privacy

8. COMPLAINTS & FEEDBACK: **8.1 Internal Process:** Complaints directed to Practice Manager at support@mindhealth.com.au or 1300 084 200. **8.2 External Options:** [Australian Health Practitioner Regulation Agency \(AHPR\)](http://www.ahpra.gov.au); [NSW Health Care Complaints Commission](http://www.health.nsw.gov.au/complaints)

9. LIABILITY & INDEMNITY: **9.1 Professional Services:** Provided with reasonable care and skill. No guarantee of specific outcomes. **9.2 Limitation:** Liability limited to re-supply of services or refund of fees paid. **9.3 Indemnity:** You indemnify us against claims arising from breach of these terms.

10. GENERAL TERMS: **10.1 Entire Agreement:** These terms constitute the complete agreement superseding prior arrangements. **10.2 Variations:** We may update terms with 30 days notice via website or email. **10.3 Severability:** Invalid provisions severed without affecting remaining terms. **10.4 Governing Law:** Governed by laws of New South Wales, Australia. **10.5 Full Terms:** mindhealth.com.au/terms

By engaging our services, you acknowledge understanding and accepting these Terms & Conditions.

MIND HEALTH ASSOCIATES PTY. LTD. ABN: 37 671 714 766

Phone: 1300 084 200 Email: info@mindhealth.com.au Web: mindhealth.com.au